

**Unemployment Insurance Division**  
**Annette Copeland**  
*Assistant Commissioner*

Joanna Watson  
*Administrative Assistant*

**Reemployment & Security  
Services**  
Barbara Flaherty

**Budget and Performance  
Monitoring**  
Doug Gough

**Jerry Iyall**  
*Deputy Assistant  
Commissioner*  
**Technology & Data**

**Systems Liaison**  
Sherry Wood

**Research & Analysis**  
Robert Wagner

**Policy/Training**  
Cheryl Metcalf

**Legislation  
Implementation**  
Lois Smith

**Legislation**  
Judy Johnson

**Howard Nanto**  
*Deputy Assistant  
Commissioner*  
**Benefits**

**Non-Monetary  
Review**  
Jim Wilkins

**Office of Special  
Investigations  
Fraud Management  
New Hire  
Identity Crossmatch**  
Kathy Ramoska-Moore

**Benefit Overpayments**  
Nancy Noble

**Special Programs  
Trade Act  
Shared Work**  
Cathie Penrose

**Performance Audit**  
Mary Kirker

**Diane Bren**  
*Deputy Assistant  
Commissioner*  
**Tax & Wage**

**Employer Accounts  
DESR/Tax Training**  
Sharon Hitt

District Tax  
Offices  
Region 1

**Tax Technology**  
Cinda Sackrison

**Employer/Benefit  
Assistance  
Services**  
Jim Schodt

District Tax  
Offices  
Region 2

**Experience Rating/  
Benefit Charging  
Old Age Survivors  
Insurance**  
Elena Perez

District Tax  
Offices  
Region 3

**Rosie Macs**  
*Deputy Assistant  
Commissioner*  
**TeleCenter Operations**

**King Co TeleCenter**  
Chris Hammond

**Pierce Co TeleCenter**  
Paula Lonergan  
(acting)

**Spokane Co TeleCenter**  
Lynette Destefano